



CUSTOMER NEWSLETTER

December 19, 2025

INSIDE THIS EDITION:

[OOCL Receives HKMA Hong Kong Sustainability Award 2025](#)

[Control Tower Enhancement for Canada & Mexico Markets](#)

[Service Updates- Marine Terminal Gate Schedule](#)

[Review and Submit Documents via the Control Tower](#)

[3M Recognizes OOCL with the 2025 Gold Partner Award](#)

[2025 Holiday e-Card Contest](#)



We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

Follow us:



OOCL Receives HKMA Hong Kong Sustainability Award 2025

OOCL was honored to receive the "Hong Kong Sustainability Award" in the large organization category at the Hong Kong Management Association's (HKMA) 65th Anniversary Dinner.

The award was presented during the 2025 Sustainability Award Presentation Ceremony held on November 17, 2025.

The "Hong Kong Sustainability Award" aims to raise awareness of the importance of sustainability in the business community and give public recognition to organizations demonstrating a commitment to sustainability in their operation while achieving good organizational performance.

OOCL is committed to its strategic goal of sustainable development, which continues to be a key driver of our business success.

Looking ahead, OOCL will continue to explore new opportunities in energy conservation, emission reduction, green energy and the application of other green technologies.

In addition, we will continue to uphold corporate social responsibility, strengthen our sustainable development foundation and strive for a green shipping future.

We are committed to reducing our carbon footprint, implementing corporate social responsibility and steadfastly fostering the healthy and balanced growth of our fleet.

The company is delighted to receive the "Hong Kong Sustainability Award" from HKMA, which recognizes its unwavering efforts in sustainable development.

For more information, please [visit](#) our site to read the full press release.



Control Tower Enhancement for Canada & Mexico Markets

We are excited to announce that FreightSmart—our online platform for instant quotation and booking confirmation with space and equipment protection—is now fully integrated with the Control Tower via My OOCL Center (MOC). The integrated dashboard is available for Canada and Mexico markets within the North America region.

For questions on how to navigate through the tool, please contact OOCLCOM@oocl.com.

For all other inquiries regarding quotes, please contact your sales representative.

Simplified Order Placement

E-Spot and E-Quote bookings have been moved under **“My Quotation”** tab within the MOC Control Tower where users can:

- View all your quotes in one tab.
- Track which quotes have been converted to bookings or orders.
- Perform follow-up actions such as adjusting or re-booking selected quotes.

How to Access FreightSmart Control Tower My Quotations

1. From the MOC home page, click the **“My Quotation”** tab in the Control Tower dashboard.
2. To view a quotation, enter the origin/destination, Valid From date and Cargo Nature and click **“Search y Quotations”**.
3. From the search results, go under the **“Actions”** column, click the 3 dots (...) and choose one of the options shown.
 - a. Options under the **“Actions”** column differ depending on the quotation.

The screenshot displays the 'My Quotations' interface in the OOCL Control Tower. At the top, there are navigation tabs: Dashboard, Shipment Overview, Container Overview, and My Quotations (which is active). Below the tabs, there are search filters for Origin, Destination, Valid From (2025-12-09), and Cargo Nature (General Cargo). There is also a field for Order / Rate Reference Number and radio buttons for 'I am Price Owner' (selected) and 'I am not Price Owner'. A 'Search My Quotations' button and a 'Reset' button are present.

Below the search filters, there is a section for 'Recent Quotations' with a 'Column Setting' icon. The table below lists four quotations:

Type	Created Time	Order / Ref No.	Validity / Voyage	Status	Origin	Destination	Via	Cargo Nature	Commodity	20GP	40GP	Actions
E-Spot	2025-12-09 11:02:02	001545962	EVER APEX123 / 013W	Ready for Booking	[CY] Yantian	[CY] Hamburg		General Cargo	FAK	USD 22	---	...
E-Spot	2025-12-09 10:48:37	001545961	CMA CGM ZHENG HE / 437W	Pending for Payment	[CY] Shanghai	[CY] Rotterdam		General Cargo	za3	USD 1	---	...
Secured E-Quote	2025-12-09 09:10:24	00182941	2025-12-09 to 2025-12-30	Valid	[CY] Shanghai	[CY] Rotterdam		General Cargo	Cargo Nos, Non-Temperature Controlled	---	---	...
Secured E-Quote	2025-12-09 09:09:35	00182941	2025-12-09 to 2025-12-31	Valid	[CY] Shanghai	[CY] Rotterdam		General Cargo	Cargo Nos, Non-Temperature Controlled	USD 303,063	USD 303	...

Service Updates- Marine Terminal Gate Schedule

The following marine terminal gates have announced they will be closed on December 25, 2025, and January 01, 2026, in observance of Christmas and New Year's Day in the United States/Canada:

USA:

- **Baltimore**
 - Ports America
- **Boston**
 - Conley Terminal
- **Charleston**
 - Wando Terminal
- **Houston**
 - Bayport Container Terminal
 - Barbours Cut Terminal
- **Long Beach ***
 - LBCT
 - PCT
- **Los Angeles ***
 - APMT
 - Everport LAS
 - Fenix Marine Services
 - YTI
 - Trapac
- **Miami, Florida**
 - South Florida Container Terminal
- **Mobile**
 - APM
- **New Orleans**
 - Ports America NOLA
- **New York**
 - APM
 - Maher
 - Port Liberty NY
 - Port Liberty Bayonne
- **Norfolk**
 - VIG
 - NIT
- **Oakland**
 - Everport OAK
 - OICT
 - Trapac OAK
- **Savannah**
 - Georgia Ports Authority
- **Seattle**
 - T18
 - PCT
- **Tacoma**
 - Pierce County Terminal
- **Tampa**
 - Port of Tampa

Canada:

- **Halifax**
 - PSA Halifax
- **Montreal**
 - MGT Cast Terminal
 - MGT Racine Terminal
 - Termont Montreal
- **Prince Rupert**
 - DP World Prince Rupert
- **Vancouver**
 - Vanterm
 - Deltaport

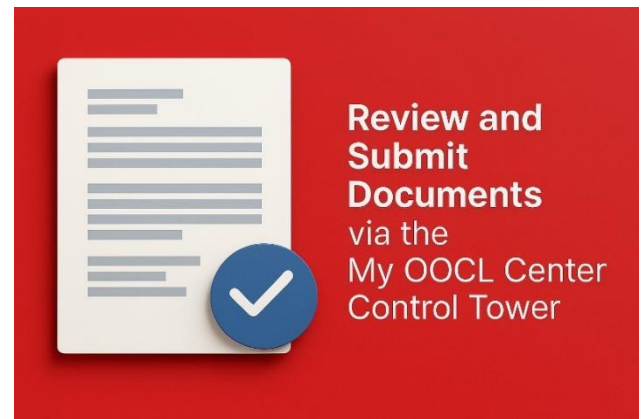
***New Year's Day to be determined**

Review and Submit Documents via the Control Tower

OOCL's new Control Tower feature within My OOCL Center (MOC) provides the ability to view and submit documents through the Container Overview feature.

How Do I Access?

1. To access the **Control Tower** on your MOC home page, simply click the Control Tower tab on the far right of your tool bar.
2. Selecting **"Container Overview"** will provide an overview of all active containers as well as their status and milestones event time-stamp.



Row	Booking No.	Container No.	Container Status	Latest Milestone Event Time	Origin	Destination	Vessel/Itinerary	Row	Actions
1	375847256	0001234567	Empty Steams	03 May 2025 11:17 (C2)	Houston, Texas, United States	Nanjing, Nanjing, Jiangsu, China	OOCL 0123456789	1	...
2	375847257	0001234568	Empty Return	01 May 2025 09:26 (COT)	Leningrad, Skane, Sweden	Chicago, Cook, Illinois, United States	ELLSJUN 000	2	...
3	375847258	0001234569	Empty Return	01 May 2025 12:54 (COT)	Rauma, Western Finland, Finland	Chicago, Cook, Illinois, United States	THETIS D/259	3	...
4	375847259	0001234570	Empty Return	02 May 2025 09:41 (COT)	Bremen, Bremen, Germany	Cleveland, Cuyahoga, Ohio, United States	OOCL 8800L 1100V	4	...

3. Click a booking or bill of lading hyperlink and then check the status of documents by clicking **"Document Status"**. Required documents are listed as well as document cut off dates. The red "Submit" button will be displayed for bookings in pending or confirmed status.

Document Code	Document Name	Status	Last Submitted	Action
AES	AES (for US laden cargo)	Submitted	06 Mar 2025, 21:21 CST	Submit
DGCI	DG Certificate for International Transport	Submitted	26 Feb 2025, 12:56 CST	Submit
PDGC	Preliminary DG Certificate	Submitted	24 Jan 2025, 10:22 CST	Submit
SI	Shipping Instruction/BL Master	Submitted	06 Mar 2025, 10:10 CST	Submit
VGM	Verified Gross Mass	Submitted	26 Feb 2025, 13:21 PST	Submit

Document Code	Document Name	Status	Cutoff	Time Left	Action
AES	AES (for US laden cargo)	Not Yet Submitted	18 Jun 2025, 15:00 CDT	19 days 7 hours Left	Submit
AT	Auto Titles	Not Yet Submitted	19 Jun 2025, 10:00 EDT	20 days 1 hour Left	Submit
SI	Shipping Instruction/BL Master	Not Yet Submitted	18 Jun 2025, 15:00 CDT	19 days 7 hours Left	Submit
VGM	Verified Gross Mass	Not Yet Submitted	19 Jun 2025, 16:00 EDT	20 days 7 hours Left	Submit

For any questions regarding navigation of the Control Tower, please contact OOCLECOM@oocl.com.

3M Recognizes OOCL with the 2025 Gold Partner Award

At OOCL, we believe in long-term, mutually beneficial relationships with our customers and create value through collaboration. We were pleased to receive the 2025 Gold Partner Award from 3M— marking its second time earning this distinction.

This honor highlights the team's ongoing excellence and dedication to becoming a standout partner in 2025. 3M recognized OOCL for excelling in several key areas, including a proactive and solution-oriented approach, dependability, and exceptional performance outcomes.

OOCL and 3M have maintained a partnership spanning more than 20 years, united by their shared commitment to “customer focus”, which is one of our core values.

Our joined efforts continue to emphasize our guiding motto:

We take it personally



Pictured starting from left: Ilona Sroka (3M), Ania Adamczyk (3M), Marvic Chen (OOCL, VP TPT Trade), Sam Chang (OOCL, Sales Manager), and Joe Garvin (3M)



2025 Holiday e-Card Contest

OOCL hosts an annual tradition of a holiday season e-Card contest for its employees and their children to encourage creativity and to spread the warmth of the holiday season. The e-card designs for this year are featured in the pictures below.

We wish our customers a safe and joyous holiday season. As the new year approaches, we would like to wish you and your families a prosperous 2026 filled with much joy, health, and success. OOCL is committed to creating value to your business, and to remaining a vital link to world trade.

