



CUSTOMER NEWSLETTER

July 2, 2026

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Happy Fourth of July!



We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

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The Importance of Accurate Cargo Declaration

As part of our ongoing commitment to protecting seafarers, vessels, cargo, and the marine environment while ensuring full regulatory compliance, accurate cargo declaration at the time of booking is imperative. As recently highlighted in a World Shipping Council (WSC) [press release](#), mis-declared or undeclared cargo remains a major contributor to serious incidents, including ship fires.

At the time of booking, please declare any type of battery that is planned to be loaded in the container. Only new batteries are accepted. As a reminder, batteries may also be contained within other commodities such as toys, e-readers, machinery, e-bikes, etc.



Special Stowage

New lithium batteries require special vessel stowage on-deck/away from heat even if the cargo meets the IMDG special provision criteria to ship as non-DG.

Required Documents for Approval

When shipping non-DG lithium and Ni-MH batteries with OOCL, customers must provide the applicable Safety Data Sheet (SDS) and the following prior to cargo approval:

Non-DG lithium batteries

- The full battery testing report with model/product number specific to the batteries being shipped.

Note: A battery test summary report would not be sufficient for cargo approval. Only a complete testing report tied directly to the battery model or product number will meet OOCL's acceptance requirements.

Ni-MH batteries

- Provide the actual weight of the batteries in each container and specify whether they are packed with or within any equipment.

If cargo with batteries is received under Carrier's custody without proper declaration, it will be treated as a mis-declared shipment. This could result in penalties in addition to yard shift, re-stowage on board, or removal from the loading list and rolling to a later sailing, are entirely for the account of the booking party/ shipper.

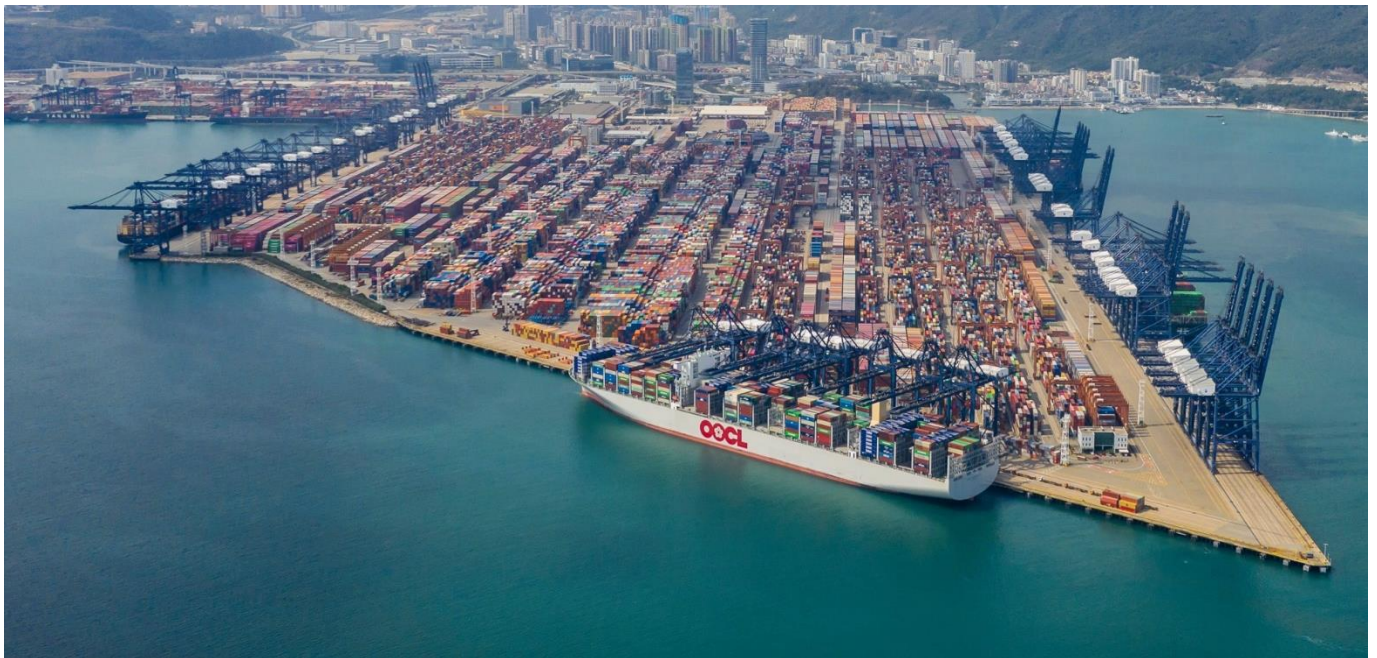
To avoid shipment rejection, delays, or additional costs:

- ✓ Confirm whether any type of battery is included in the shipment.
- ✓ Declare batteries accurately at the time of booking.
- ✓ Submit SDS and full battery testing report with model/product information.

Service Updates- Marine Terminal Gate Schedule

The following marine terminal gates have announced they will be closed on July 3, 2026 (East Coast, Long Beach/Los Angeles, and Gulf) and July 6, 2026 (Pacific Northwest) in observance of the Independence holiday in the United States.

- **Baltimore**
 - Seagirt
- **Long Beach**
 - PCT (Closed 2nd Shift)
- **Los Angeles**
 - Everport LAS (Closed 2nd Shift)
 - FMS (GGS) (Closed 2nd Shift)
 - YTI (Closed 2nd Shift)
- **Miami**
 - South Florida Terminal
- **Mobile**
 - Port of Mobile
- **New Orleans**
 - Ports America
- **Oakland**
 - OICT
 - TraPac
 - ETS (Open 2nd shift on 7/6)
- **Seattle**
 - T18 (Closed 7/3 & 7/6)
- **Tacoma**
 - PCT (Closed 7/3 & 7/6)
- **Tampa**
 - Port of Tampa



Identifying Your My OOCL Center Company Administrator

The My OOCL Center Account (MOC) Administrator manages company account users by adding or removing users, controlling access, and assigning permitted tasks. This role helps keep MOC accurate and up to date for everyone in the respective organization. For account updates, permission changes, or new user requests, please contact your company administrator.

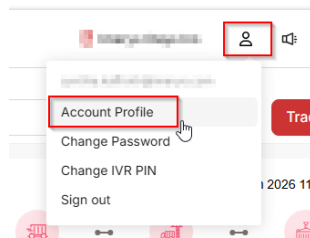
Accesses granted can include:

1. Booking Creation and Submission
2. Bill of Lading
3. SI Submission (SmartDoc)
4. VGM
5. SmartInvoice
6. Arrival Notices

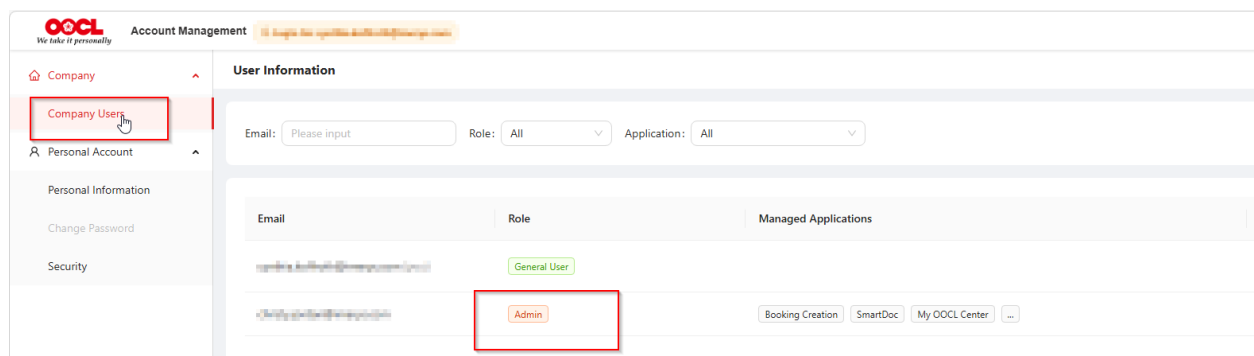


To identify the MOC Administrator:

1. Login into My OOCL Center.
2. Click the “person” icon in the upper right corner to open the MOC Account details.
3. Click “Account Profile”.



4. In the “Account Profile” click Company Users. This will list all MOC users, their role and assigned permissions.



Should you have any questions, please contact OOCLCOM@oocl.com.

Cargo Nature Selection During MOC Booking Creation

When creating a booking in My OOCL Center (MOC), select the cargo nature to specify the type of cargo being shipped. Available options include General (dry cargo), Reefer (refrigerated goods), Dangerous (hazardous cargo), and Awkward (out-of-gauge cargo). Choosing the correct cargo nature helps route your booking to the appropriate customer service team for processing.



To make your selection:

1. Log into MOC with your username and password.
2. On the menu bar, go to "Plan & Book" and then click "Booking Creation".
3. Click "New Booking" to open the blank booking form.
4. Under the "Cargo Nature" field, choose the appropriate option from the utilize the dropdown list.

Note: If you need to change the Cargo Nature, click the "Re-choose Vessel Schedule" hyperlink located under the "Sailing Schedule Information". You will be brought back to Step 2 (Choose Sailing Schedule) and you can choose an alternative option from the dropdown list.

Choose Booking Method (1) | **Choose Sailing Schedule (2)** | Provide Booking Details (3)

Rate Reference Number: Rate Reference Number:

Origin City: Chicago, Cook, Illinois, United States (USCHI)

Destination City: Bremerhaven, Bremen, Germany (DEBRV)

Find From Sailing Schedule | Intended Vessel Voyage

Search Criteria: Search by departure time Search by arrival time

Service:

Reset | **Find Sailing Schedule**

Choose Booking Method (1) | Choose Sailing Schedule (2) | **Provide Booking Details (3)**

Sailing Schedule Information

Chicago, Cook, Illinois, United States (USCHI) | ATE COSCO HOPE 076E | Bremerhaven, Bremen, Germany (DEBRV)

ETA : 30 Jul (Thu)

Re-choose Vessel Schedule

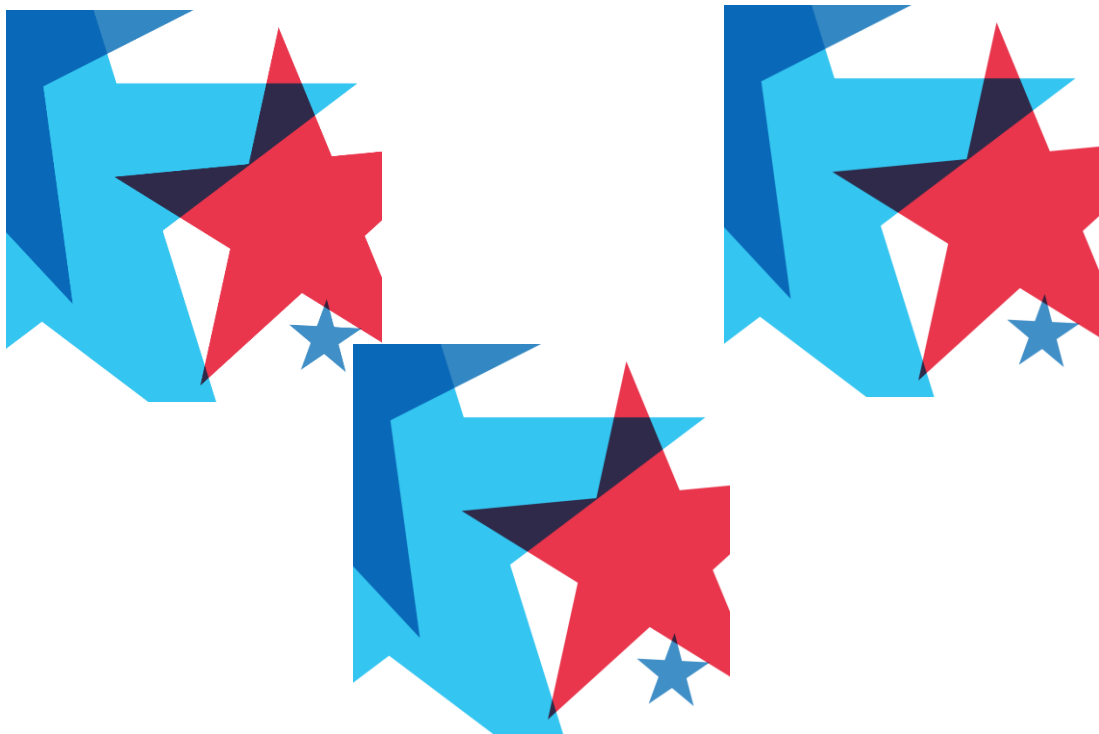
Reefer
Dangerous
Awkward
CY

Cargo Nature : **General** CY Cutoff : **2026-06-26** Haulage : **CY** → **CY**

Happy Fourth of July!



OOCL wishes you and your family a safe and happy Fourth of July holiday.



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