



CUSTOMER NEWSLETTER

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

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Smarter, Faster, More Secure: The Shipper Advantage of eBL

For shippers accustomed to the convenience of sea waybills, moving to an electronic Bill of Lading (eBL) may feel like an extra step—but it can unlock meaningful advantages when visibility, control, and secure document handling matter.



With IQAX eBL, shippers can manage their bill of lading activity in one secure digital workspace, while maintaining the speed and simplicity customers value in today's shipping process.

Advantages:

Centralized Access	Faster Control	Secure Records
Download BL copies, email documents to counterparts, and view transaction history in one place.	Transfer the eBL instantly to the consignee to help accelerate surrender and cargo release workflows.	Use blockchain-backed technology to support data integrity, traceability, and stronger document security.

Why shippers should consider eBL:

1. One digital workspace for BL management

IQAX eBL provides a practical “one-stop shop” for shippers to access shipment documents, download BL copies, email the BL directly from the platform, and review the full transaction history with date and time stamps. This improves day-to-day document handling and makes it easier to locate records when follow-up is needed.

2. Better visibility and record keeping

Instead of managing BLs through scattered emails or manual files, shippers can monitor and organize documents digitally. The platform supports clearer tracking of document status, circulation history, and shipment milestones, helping teams stay aligned and make faster logistics decisions.

3. Faster transfer to the consignee

When ready, the shipper can transfer the eBL to the consignee with just a few clicks. The consignee receives an immediate notification, helping streamline the surrender process and reduce delays that can occur with manual document handling.

4. Greater control over the BL process

eBL gives shippers more control over when and how the bill of lading is circulated. It also supports key actions such as submitting BL amendments through the tool, helping reduce back-and-forth communication and keeping the process more transparent.

5. Secure, modern, and future-ready

With blockchain-powered security, eBL helps protect document authenticity and transaction integrity. It also supports a more digital, paper-reduced shipping experience—an important step toward more efficient and sustainable trade documentation.

Labor Day Marine Terminal Gate Closures

The following US Marine Terminal Gates have announced they will be closed on **September 7, 2026**, in observance of Labor Day/Labour Day in the United States and Canada.

USA:

- **Baltimore**
 - Seagirt
- **Boston**
 - Conley Terminal
- **Charleston**
 - Wando Terminal
- **Houston**
 - Bayport Container Terminal
 - Barbours Cut Terminal
- **Long Beach**
 - LBCT
 - PCT
- **Los Angeles**
 - APMT
 - Everport LAS
 - Fenix Marine Services
 - YTI
 - Trapac
- **Miami, Florida**
 - South Florida Container Terminal
- **Mobile**
 - APM
- **New Orleans**
 - Ports America NOLA
- **New York**
 - APM
 - Maher
 - Port Liberty NY
 - Port Liberty Bayonne
- **Norfolk**
 - VIG
 - NIT
- **Oakland**
 - Everport OAK
 - OICT
 - Trapac OAK
- **Savannah**
 - Georgia Ports Authority
- **Seattle**
 - T18
- **Tacoma**
 - Pierce County Terminal
- **Tampa**
 - Port of Tampa

Canada:

- **Halifax**
 - PSA Halifax
- **Montreal**
 - MGT Cast Terminal
 - MGT Racine Terminal
 - Termont Montreal
- **Prince Rupert**
 - DP World Prince Rupert
- **Vancouver**
 - Vanterm
 - Deltaport
 - Centerm



Obtaining a Rail Pickup Number via My OOCL Center (MOC)

To retrieve a rail pickup number through the My OOCL Center (MOC) online portal, ensure the following preconditions are met before proceeding with the step-by-step instructions below.

Pre-requisites

- Authorized Party: You must be listed as the legal Consignee or Notify Party on the Bill of Lading (BL).
- Payment Cleared: All freight charges and outstanding fees must be paid in full.
- Documentation & Holds: The Original Bill of Lading (OBL) must be surrendered/cleared, with no active agency holds on the cargo.
- Customs Release: Customs release status must be fully processed, updated, and reflected in our system.



Step-by-Step Instructions

1. Visit www.oocl.com and log into My OOCL Center using your email and password.
2. From the main page, insert the bill of lading number in the Control Tower Search box on the upper right corner of the page.
3. Go to the **Transport Details** tab. Under the Inbound section, you will find your **Rail Pickup Number** and Rail Details.
4. Click **Rail Details** to view full container tracking events and updates throughout the rail journey

The screenshot shows the My OOCL Center (MOC) online portal. The top navigation bar includes links for Quote, Plan & Book, Track & Monitor, Inbound Operations, Finance & Payments, Documentations, and Notify & Support. The main content area is divided into several tabs: Summary, Transport Details (selected), Document Status, Container and Cargo, Demurrage and Detention, and Party and Reference. The Transport Details tab is further divided into Outbound, Ocean, and Inbound sections. The Inbound section shows the Rail Pickup No. and Rail Details. A red arrow points from the 'Rail Details' link in the Inbound section to the 'Rail Details' link in the 'IB Inland (Elizabeth)' section.

Section	Event	Time	Details
Outbound	Empty Pick Up (Semarang)	09 Jun 2026 06:14 (WIB)	PT Oreating Fortune Logistik
	Gate In (Semarang)	11 Jun 2026 01:10 (WIB)	Tanjunk Emas Semarang
	Laden Return Depot	Tanjunk Emas Semarang	
Ocean	Loaded (Semarang)	14 Jun 2026 23:34 (WIB)	External SVVD : SINAR SOLO / 015N Internal SVVD : YIX2-SSO-015N
	Departure (Semarang)	15 Jun 2026 06:59 (WIB)	Departure Facility : Tanjunk Emas Semarang
	Transship (Yangpu)	21 Jun 2026 10:14 (CST)	Haiman Harbor & Shipping International Port Co. Ltd.
Inbound	IB Inland (Elizabeth)		Rail Pickup No. [REDACTED]
	Departed (Truck)	08 Aug 2026 02:41 (EDT)	Manter Terminals LLC Vendor Code: MAHE
	Arrived (Truck)	08 Aug 2026 02:43 (EDT)	Millennium Marine Rail Vendor Code: MAHE
	Departed (Rail)	08 Aug 2026 23:00 (EDT)	Millennium Marine Rail Vendor Code: NSRR
	Arrived (Rail)	No estimated time	Norfolk Southern - Pittsburgh Vendor Code: NSRR

CTPAT Customs Broker Requirements

Recent U.S. customs enforcement changes are expected to increase oversight of foreign Importers of Record (IORs) and the customs brokers who represent them. Under the Executive Order 14411, foreign IORs may need to become Customs Trade Partnership Against Terrorism (CTPAT) validated or use a licensed CTPAT-validated customs broker to file formal entries with U.S. Customs and Border Protection (CBP).



What May Change

CBP is expected to strengthen importer eligibility requirements and ask CTPAT-validated brokers to apply enhanced due diligence when representing foreign IOR clients. This means brokers may request more information up front to confirm the importer's identity, risk profile, and ability to meet U.S. customs obligations.

What Brokers May Request

Customers using a foreign IOR model should expect brokers to ask for legal identity, ownership and beneficial ownership details, business affiliations, U.S. assets or bond information, import history, compliance records, and support for duties, taxes, and fees.

Brokers may also need shipment-specific documentation, including manufacturer details, product classification support, valuation methodology, country of origin records, and other information needed to support compliance with U.S. customs and trade laws.

How Customers Can Prepare

Review your IOR structure and confirm whether your company may be considered a foreign IOR. Determine whether CTPAT validation or a CTPAT-validated licensed customs broker may be needed.

- Organize ownership, bond, asset, compliance, classification, valuation, and origin documentation.
- Stay aligned with your customs broker as CBP issues additional implementation guidance.

Customers are encouraged to work closely with their customs broker to help avoid entry delays. While final requirements will depend on CBP guidance, organized documentation can support smoother filing, stronger compliance, and more predictable supply chain planning.

Foreign IORs should expect more detailed broker due diligence and prepare documentation in advance to support timely customs clearance. For more information, please visit the government [website](#).

OOCL's Core Values: Customer Focus



Customer Focus



We treat our customers as our partners.

- Believing in long-term mutually beneficial relationships with our customers
- Creating value in collaboration with our customers to enhance their competitiveness



We see things from our customers' perspectives.

- Understanding our customers' businesses and anticipating their requirements
- Being proactive in meeting our customers' expectations and responding with a sense of urgency



We Take It Personally for our customers.

- Going beyond normal job responsibilities to serve our customers both internally and externally

