



CUSTOMER NEWSLETTER

September 11, 2026

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We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

Click [here](#) to share your comments.

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Naming Ceremony of Second 24,000 TEU Methanol Dual-Fuel Vessel

At the end of August 2026, OOCL held a naming ceremony for **OOCL Grace**—the company's second methanol dual-fuel container vessel.

The naming ceremony was held at the shipyard of Nantong COSCO KHI Ship Engineering Co., Ltd. ("NACKS"). Ms. Annetta Duan, Global Logistics Director of Hayco Group, named OOCL Grace and extended her best wishes for the vessel in the presence of many guests.



OOCL Grace is the second of seven 24,000 TEU methanol dual-fuel container vessels built by NACKS for OOCL.

From the successful naming of the series' first vessel, OOCL Wisdom, in May this year, to OOCL Wisdom completing its first green methanol bunkering and commencing its maiden voyage to Europe in July, and now the official debut of OOCL Grace, this series of currently the world's largest methanol dual-fuel vessels is being completed and deployed in succession, reflecting the steady progress OOCL continues to make in developing a modern and green fleet.

For more information on this press release, visit our [site](#).



Breakbulk Americas Conference 2026- Save the Date!



Join us at the Breakbulk Americas Conference 2026 where our specialists will be ready to discuss your breakbulk and project cargo needs.

The conference will be held from September 22-23 at the George R. Brown Convention Center in Houston, Texas.

OOCL will be at Stand B05 to explore how our global network and dedicated services can support your business.

For more information, please send an email to naooclpc@oocl.com.

A graphic for the OOCL booth at the conference. The left side is a red curved shape containing text and portraits. The right side shows a large white OOCL cargo ship with "OOCL LONDON HONG KONG" written on its side. The red shape contains the text "Come talk to the team that makes it happen!" and "Stand B05" in white. Below this are three circular portraits of team members: Candace White (Regional Sales Manager, Central South), Jonathan Rice (Manager, North America Project Cargo), and Taylor Camp (Sr. Account Representative, Central South). At the bottom of the red shape is the OOCL logo and the tagline "We take it personally".

Come talk to the team that makes it happen!

Stand B05

Candace White
Regional Sales Manager
Central South

Jonathan Rice
Manager
North America Project Cargo

Taylor Camp
Sr. Account Representative
Central South

OOCL
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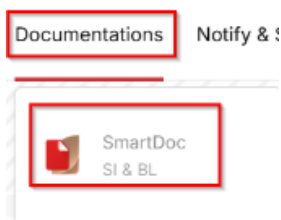
OOCL LONDON
HONG KONG

MOC: Printing Bills of Lading

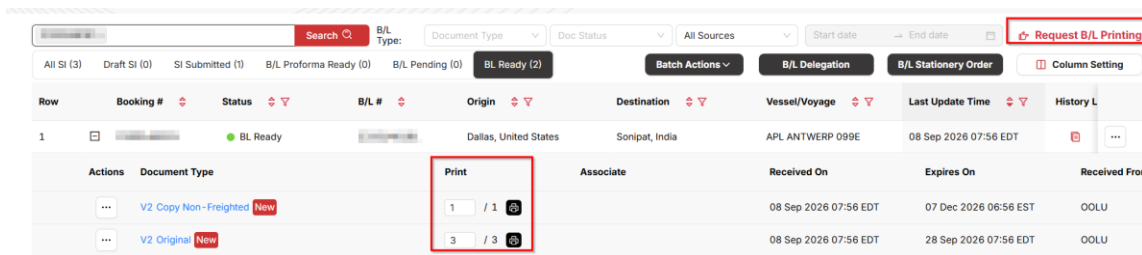
Need quick, convenient access to print your Bills of Lading? With MOC SmartDoc, you can easily view, manage, and print original and copy bills of lading in one centralized online location.

This self-service option helps simplify your documentation workflow, reduce manual steps, and gives you greater flexibility to access your documents.

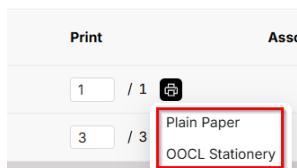
1. Log into MOC using your **username** and **password**.
2. From the **main menu**, go to **“Documentations”** → **“SmartDoc (SI & BL)”** on the menu bar.



3. Enter the desired booking or bill of lading number in the second search bar and click the **“Search”** button.
 - a. Note: If you do not already have access, sign up by clicking the **“Request B/L Printing”** button. Then click the **“OOCL Agreement”** checkbox and then **“Submit”**.



4. When BL status is B/L Proforma Ready or BL Ready, users can click the **“+”** icon to expand and view all the B/L documents received.
5. To print the B/L documents. Click the Print icon () under the **“Print”** column. For Original bills of lading, you can choose to print on plain paper or OOCL stationery.



6. To amend, accept, or view documents hover or click the 3 dots (...) next to the respective B/L number under the **“Actions”** column and choose the desired action.

If you have any questions on how to print your bills of lading using MOC, please contact OOCLECOM@oocl.com.

Submitting Project Cargo Bookings Online

My OOCL Center (MOC) is an intuitive platform that allows you to create a project cargo booking in a few easy steps!

First, secure your rate quote:

- Prior to submitting your online booking, please contact NAPCRQ@oocl.com to ensure you have a valid rate for your shipment.

Steps to submit your booking request:

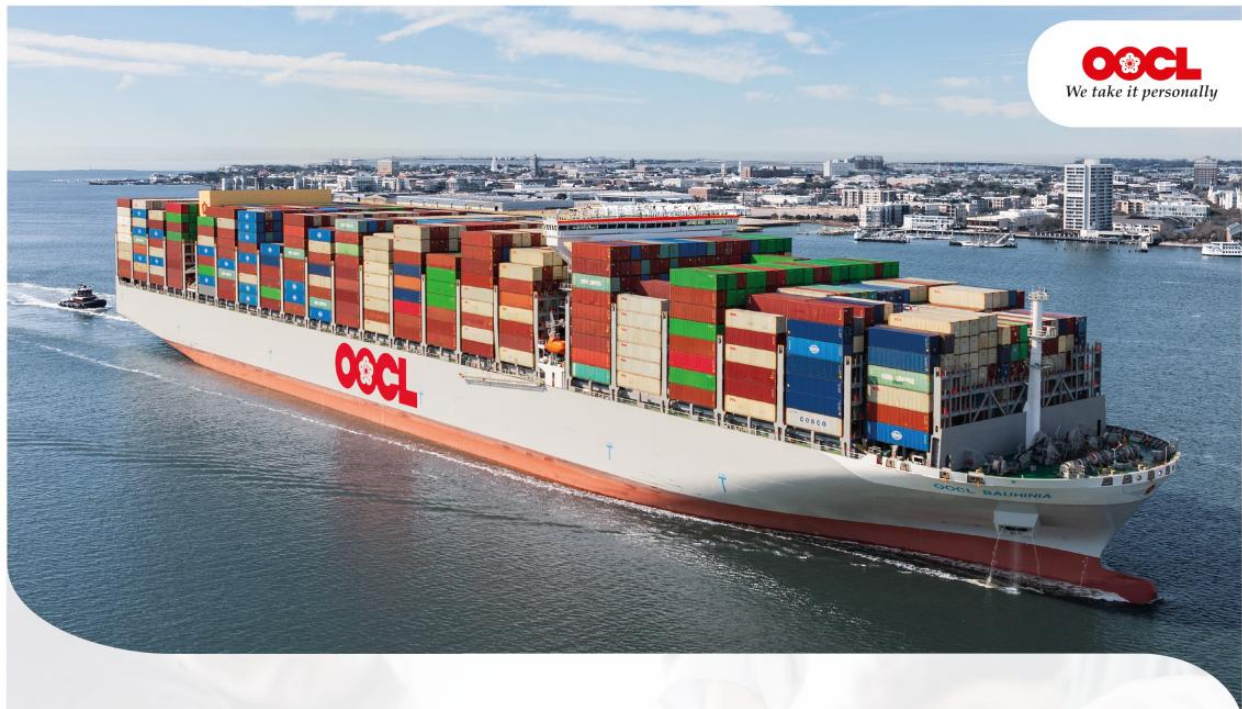
1. Select **Plan & Book** in the main menu and then click on **"Bookings"**.
2. Choose a booking method (copy from templates, new booking, copy from previous booking, and edit drafts).
3. Input your reference number, select cargo nature and choose your origin/destination and desired sailing schedule.
4. Input the additional booking details.
5. Preview the booking request and make any necessary changes.
6. Submit your booking request.

Questions?

- For questions about how to submit your online booking(s) via My OOCL Center, please contact OOCLECOM@oocl.com.
- For booking questions outside of Long Beach area, please contact NAOOCLPC@oocl.com.
- For customers located in the Long Beach area, please contact LGBPC@oocl.com.



OOCL's Core Values: Excellence Through Quality



OOCL
We take it personally

Excellence Through Quality



We expect high standards.

- Endeavoring to be the best
- Demanding the same high standards from our vendors



We embrace continual improvement.

- Striving to do the right things right the first time
- Adopting quality tools to pursue performance excellence



We strive for innovation.

- Challenging our processes and thinking beyond boundaries
- Looking for innovative ways to create value for our customers

