



CUSTOMER NEWSLETTER

October 9, 2026

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OOCL's Core Values: People, People, People



We take it personally

OOCL's Mission Statement

To be the best and most innovative international container transport and logistics service provider; providing a Vital Link to world trade and creating value for our customers, employees, shareholders, and partners.

Customer Feedback

We believe in long-term, mutually beneficial relationships with our customers and create value through collaboration to enhance your experience. We would love to hear from you.

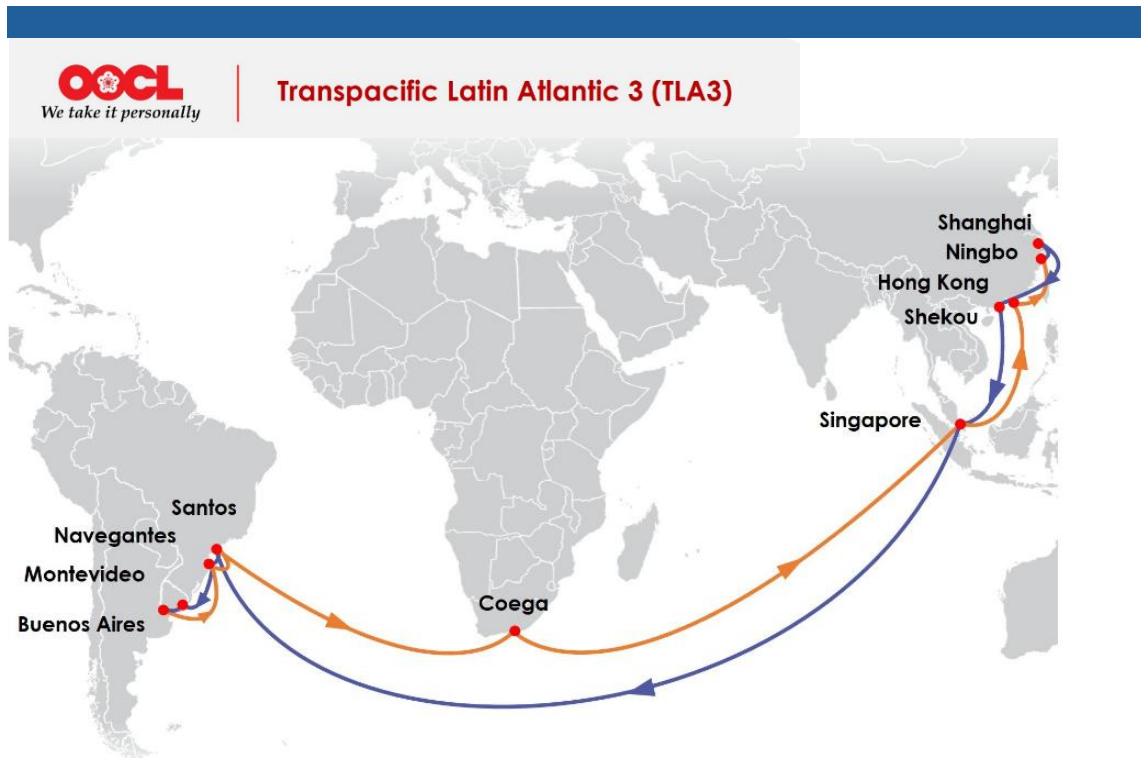
Click [here](#) to share your comments.

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New Service! New Transpacific Latin America Service 3 (TLA3)

OOCL is excited to announce the launch of the new **Transpacific Latin Atlantic Service 3 (TLA3)** service, providing enhanced network coverage and service frequency between the Far East and East Coast of South America. The service will commence in mid-December 2026. For more information, please contact your sales representative.



+ Product Advantage



Direct connection between China and major South American ports in Argentina, Brazil and Uruguay.



Port Rotation

West Bound: Ningbo – Shanghai – Shekou – Singapore – Santos – Navegantes – Montevideo – Buenos Aires

East Bound: Buenos Aires – Navegantes – Santos – Coega* – Singapore – Hong Kong* – Ningbo

*Subject to further confirmation

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The new AI Document Parsing function within the My OOCL Center (MOC) SmartDoc tool is designed to assist users in uploading transportation-related documents (such as Shipping Instructions (SI), Packing List, etc.), automatically identifying and extracting key field information, and generating an SI Draft to help you create Shipping Instructions more efficiently.

- To begin using the AI Document Parsing feature, follow the steps below:

- ## Shipping Instruction

- When the document's status shows parsing success, click the "View" button under the Action column to see the results. On the left you will see the original document and on the right panel you will see the AI generated SI draft.

Air Document Parsing Result

SI_Sample.docx
SI Draft Preview

Trailer:

Carrier:

Notify:

Also Notify:

EXPORT REFERENCES: 11213344
Forwarder Reference: 12143478

Vessel: OOCL Germany 1319

Port of Loading: Hamburg, DE
Port of Discharge: New York, US

Container:
00000000000000000000

Roll #1:
1 packages, 2000 kgs gross, 1800 kgs net, commodity description A

Roll #2:
3 items, 1800 kgs gross, 1700 kgs net, commodity description B

Shipment Info and Parties

Booking # *

Please input booking #, separate multiple booking # with ; or : or space

Bill of Lading # *

Please Select

Pre Carriage By

Please Input

Place of Receipt ⓘ

Please Input

Port of Load * ⓘ

Hamburg, DE

Origin of Goods

Please Input

Vessel/Voyage * ⓘ

OOCL Germany 1319

Port of Discharge * ⓘ

New York, US

Final Destination ⓘ

Please Input

Traffic Mode *

Please Select

User Reference Type and Number

Please Select

Please Input Add

Rate Type

Please Select

Rate Reference Number

Please Input

Shipper *

SHIPPER INFORMATION HERE

Consignee *

CONSIGNEE INFORMATION HERE

☐ To Order

Notify Party

☐ Same as consignee

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Breakbulk Americas 2026 Conference



For the fifth consecutive year, OOCL exhibited at the Breakbulk Americas 2026 Conference, held September 22–23 at the George R. Brown Convention Center in Houston, Texas. The event brought together more than 6,300 project cargo and breakbulk industry professionals for networking and collaboration.

Our designated space, Stand B05, attracted many project cargo professionals and sparked productive discussions about potential partnerships. Throughout the event, we highlighted our commitment to efficiency and innovation through digital tools and flexible shipping solutions tailored to breakbulk cargo.

From experienced professionals understanding your special cargo requirements to investing in the latest equipment and technology—from open tops to flatracks and super racks—we accommodate your cargo needs and safety transportation.

For more information, contact our Project Cargo Team:

- **Rate Quote:** NAPCRQ@oocl.com.
- **Booking Inquiries:** NAOOCLPC@oocl.com.
- **Long Beach Booking inquiries:** LGBPC@oocl.com.



How to Request B/L Prints & Reprints via SmartDoc

Within the SmartDoc feature of My OOCL Center (MOC), users can print their BL documents that have been uploaded online. There is a limitation (usually 3) of prints that are allowed for each document. If the user would like to obtain additional copies of the document or reprint Originals, they can make the request to reprint directly within SmartDoc.

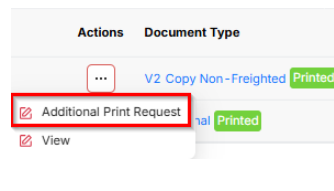
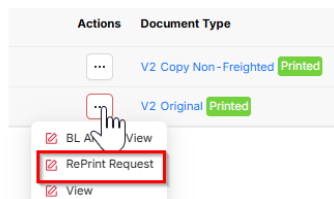
To Get Started

With the enhanced function, users can continue to:

- Log into MOC using your username and password.
- From the main menu, go to “Documentations” → “SmartDoc (SI & BL)” on the menu bar.
- Enter the desired booking or bill of lading number in the second search bar and click the “Search” button.
- If the print count is “0” under the “Print” column, you can proceed with your request.

Row	Booking #	Status	B/L #	Origin	Destination	Vessel/Voyage	Last Update Time	History Log
1		BL Ready		Chicago, United States	Sonapat, India	CMA CGM NILE 039 E	20 Sep 2026 07:17 EDT	
Actions		Document Type		Print		Received On		Expires On
...		V2 Copy Prepaid -Freighted		0 / 0		19 Sep 2026 20:20 EDT		18 Dec 2026 19:20 EST
						Received From		OOLU

- Under the “Actions” column, click the three dots (...) and then click “Reprint Request” for Originals or “Additional Print Request” for document copies and Seaway B/Ls.



- Fill out the Reprint Request popup page ensuring you input information in all fields with a red asterisk (*), then click the Submit button.
- OOCL will review your request and once approved, the old document will be revoked and the new document will be available to print.

RePrint Request

B/L #: [input] Booking #: [input]

Main Reason* [dropdown]

Remarks* [text area]

Click [here](#) to download the Release Letter.

Contacter*: [input]

Email Address*: [input]

Fax [input]

Phone [input] - [input] - [input]

☒ I would like to receive a copy of this request by e-mail.

Cancel Submit

Additional Print Request

B/L #: [input] Booking #: [input]

Additional Quantity*: [input] Prints

Main Reason [dropdown]

Remarks [text area]

Contacter*: [input]

Email Address*: [input]

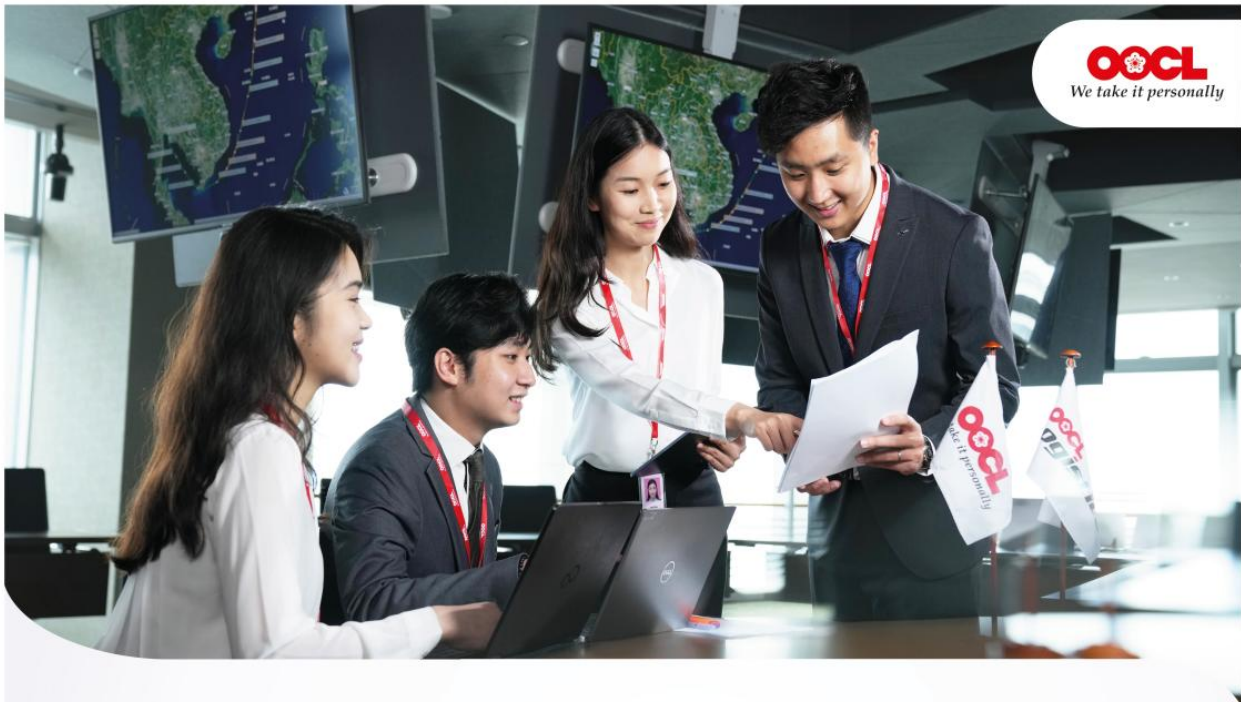
Fax [input]

Phone [input] - [input] - [input]

☒ I would like to receive a copy of this request by e-mail.

Cancel Submit

OOCL's Core Values: People, People, People



People, People, People



We respect our people.

- Treating our people with fairness and dignity
- Communicating frankly and openly with each other



We invest in our people.

- Seeing our people as our greatest asset
- Caring about our people's aspirations and creating an environment for them to perform and realize their potential



We recognize the efforts and achievements of our people.

- Rewarding and celebrating accomplishments
- Valuing total dedication and teamwork and actively addressing mediocrity

